

***Our Call Centre & Accounts Receivable
will be available via Email only
Between 10th Feb & 14th Mar***

Dear Retailer,

Due to construction work being undertaken in our office – our Call Centre & Accounts Receivable teams will be operating remotely and all contact will need to be via Email between Feb 10th and Mar 14th.

During this time our phone lines will not be on/available and we apologise for any inconvenience this may cause you.

For The Call Centre please email to: thecallcentre@aredirect.co.nz

For Accounts Receivable please email to: adnzaccountsreceivable@aredirect.co.nz

This will not cause any interruptions with our warehouse pick/pack and the magazine deliveries will continue as usual – twice a week.

However, should the Omicron variant become prevalent in the community, we may need to adjust / adapt our current operating plan. Or if your business is also affected and you cannot open – please notify us as soon as possible, as we can place a hold on your account and stop invoicing & supply to your store.

Thanks in advance for your understanding & continued support

Stay safe

Regards,

The team at Are Direct