

***Our Call Centre & Accounts Receivable  
will be available via Email only  
Between 10<sup>th</sup> Feb & 28<sup>th</sup> Mar***

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*Dear Retailer,*

Due to construction work being undertaken in our office – our Call Centre & Accounts Receivable teams will be operating remotely and all contact will need to be via Email between Feb 10<sup>th</sup> and Mar 28<sup>th</sup>.

During this time our phone lines will not be on/available and we apologise for any inconvenience this may cause you.

For The Call Centre please email to: [thecallcentre@aredirect.co.nz](mailto:thecallcentre@aredirect.co.nz)

For Accounts Receivable please email to: [adnzaccountsreceivable@aredirect.co.nz](mailto:adnzaccountsreceivable@aredirect.co.nz)

This will not cause any interruptions with our warehouse pick/pack and the magazine deliveries will continue as usual – twice a week.

However, should the Omicron variant become prevalent in the community, we may need to adjust / adapt our current operating plan. Or if your business is also affected and you cannot open – please notify us as soon as possible, as we can place a hold on your account and stop invoicing & supply to your store.

Thanks in advance for your understanding & continued support

Stay safe

Regards,

The team at Are Direct