

CHRISTMAS & NEW YEAR 2021/22

Delivery Dates & Office Hours & Closure Info

Dear Retailer,

Please find below details for our Christmas & New Year delivery dates, Call Centre operating hours and how to advise us if you want to stop supply over these two weeks.

Delivery / On Sale Dates
Monday 27 th December 2021
Thursday 30 th December 2021
Monday 3 rd January 2022
Thursday 6 th January 2022

This year magazine deliveries will continue to be Monday & Thursday over Christmas & New Year. Unless you are in a Non-Stat Day area (as below table) or if you are closed on the Stat Days (Monday 27th, Tuesday 28th, Monday 3rd & Tuesday 4th) - then your delivery will be completed after the Stat Days (Wednesday).

Courier Post Branch	Areas Serviced on Statutory Day
Whangarei	Whangarei, Kaitaia, Kaikohe, KeriKeri, Paihia, Kawakawa, Dargaville, Wellsford, Warkworth
Hamilton	Hamilton, Cambridge, Matamata, Morrinsville, Te Awamutu, Paeroa and Thames
Coromandel	Whangamata, Coromandel, Tairua, Whitianga, Te Puru
Rotorua	Rotorua, Taupo and Turangi
Tauranga	Tauranga, Mount Maunganui, Te Puke, Katikati, Whakatane, Opotiki and Kawerau
Gisborne	Gisborne, Tologa Bay and Tokomaru Bay
Napier	Napier, Hastings, Wairoa and Waipukarau
New Plymouth	New Plymouth, Bell Block and Waitara
Palmerston North	Palmerston North, Feilding and Levin
Wanganui	Wanganui
Wellington	Wellington, Lower Hutt, Upper Hutt, Porirua, Paraparaumu and Masterton
Nelson	Nelson
Blenheim	Blenheim, Picton and Renwick
West Coast	Westport, Greymouth and Hokitika
Christchurch	Christchurch metro
Timaru	Timaru, Oamaru, Ashburton, Rakaia, and Methven
Queenstown	Queenstown, Alexandra, Wanaka, and Cromwell
Dunedin	Dunedin and Balclutha
Invercargill	Invercargill and Gore

We will have a small team of operators available to assist you with inquiries between 8.30am – 3.00pm on the following days.

Call Centre Operating Dates
Wednesday 29 th December 2021
Thursday 30 th December 2021
Friday 31 st December 2021
Wednesday 5 th January 2022
Thursday 6 th January 2022
Friday 7 th January 2022

Our normal hours of operation will resume Monday 10th January. Remember, you can continue to email us and access the website for general information, complete standard & supplementary returns online at any time.

2021 has been another big year for us all and we at ARE Direct would like to thank you all for your patience and kindness over the past year and we look forward to working with you in 2022

Stay safe,
Regards,
The team at ARE Direct