

CHRISTMAS & NEW YEAR 2020/21

Delivery Dates & Office Hours

Dear Retailer,

Please find below details for Xmas & New Year into store delivery dates, Call Centre operating hours.

Into Store Delivery Dates
Monday 28 th December 2020
Thursday 31 st December 2020
Monday 4 th January 2020
Thursday 7 th January 2020

This year magazine deliveries will continue to be Monday & Thursday over the Christmas & New Year's weeks. Unless you are in a Non-Stat Day area (as below table) or if you are closed on the Stat Days, then your delivery will be completed the next day (Tuesday);

Courier Post Branch	Areas Serviced on Statutory Day
Whangarei	Whangarei, Kaitaia, Kaikohe, KeriKeri, Paihia, Kawakawa, Dargaville, Wellsford, Warkworth
Hamilton	Hamilton, Cambridge, Matamata, Morrinsville, Te Awamutu, Paeroa and Thames
Rotorua	Rotorua, Taupo and Turangi
Tauranga	Tauranga, Mount Maunganui, Te Puke, Katikati, Whakatane, Opotiki and Kawerau
Coromandel	Whitianga, Whangamata
Gisborne	Gisborne, Tolga Bay and Tokomaru Bay
Napier	Napier, Hastings, Wairoa and Waipukarau
New Plymouth	New Plymouth, Bell Block and Waitara
Palmerston North	Palmerston North, Feilding and Levin
Wanganui	Wanganui
Wellington	Wellington, Lower Hutt, Upper Hutt, Porirua, Paraparaumu and Masterton
Nelson	Nelson
Blenheim	Blenheim, Picton and Renwick
West Coast	Westport, Greymouth and Hokitika
Christchurch	Christchurch metro
Timaru	Timaru, Oamaru, Ashburton, Rakaia and Methven
Queenstown	Queenstown, Alexandra, Wanaka and Cromwell
Dunedin	Dunedin and Balclutha
Invercargill	Invercargill and Gore

We will have a small team of operators available to assist via phone or email between 8.00am – 3.30pm on the following days;

Call Centre Opening Dates
Tuesday 29th December
Wednesday 30th December
Thursday 31st December
Tuesday 5th January
Wednesday 6th January
Thursday 7th January
Friday 8th January

Our normal hours of operation will resume Monday 11th January. However, you can continue to email us and access the website for general information, complete online standard & supplementary returns at any time.

2020 has been an enormous year and we at Ovato Retail would like to thank you all for your patience and kindness during this time of uncertainty and we look forward to working with you in 2021

Regards,
Ovato Retail Distribution