



# IMPORTANT NOTICE – MARCH 8<sup>TH</sup>, 2021

## LEVEL 2 – AUCKLAND

---

Dear Retailers,

With the move to Level 2 in Auckland as of 6am Sunday 7<sup>th</sup> March, all deliveries that were being held in our warehouse have been dispatched, for delivery to your store Monday 8<sup>th</sup>.

Our Call Centre team is operational; however, email is still the best contact method as some staff continue to work remotely.

Please ensure you process returns as normal – remember you have 21 days to complete processing unsold claims and this means 14 days still remain for 1<sup>st</sup> March returns to be completed.

Stay well & keep safe,

Regards,

The team at Ovato Retail Distribution