



# IMPORTANT NOTICE – FEBRUARY 15<sup>TH</sup>, 2021

## LEVEL 3 – AUCKLAND & LEVEL 2 – REST OF COUNTRY

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Dear Retailers,

Here is an update on Magazine deliveries following the government announcement on Sunday night that Auckland moves to Alert Level 3, while the rest of the country moves to alert level 2 for Monday, Tuesday & Wednesday.

The timing of this lockdown has not affected our magazine deliveries:

- Auckland deliveries were completed Sunday
- Rest of the country is being delivered this morning as usual
- Thursday onsale day should not be impacted

Other important info for you:

- Our retail call centre is operating remotely and via email only
- There are still shipping delays, with US, UK and Aust titles
- And please ensure you continue to process your returns as normal

Largely it is business as usual, barring any changes to the lockdown period – at which time we will update you with any impact on deliveries etc.

Here are some other reminders for you.

- In Auckland all non-essential retailers if not offering a click & collect service need to close
- Supermarkets, Service Stations and Convenience stores remain open as essential services
- Rest of the country all retailers can operate under strict social distancing conditions

Stay well & keep safe,

Regards,

The team at Ovato Retail Distribution