



IMPORTANT NOTICE – AUGUST 17TH, 2020

AUCKLAND LEVEL 3, REST OF COUNTRY LEVEL 2

Dear Magazine Retailer

Following the PM's announcement on Friday night that Auckland (Wellsford to Pukekohe) will remain in Alert Level 3 and the rest of the country Alert Level 2 until midnight August 26th, here is an update on how this will impact your magazines & deliveries.

We will continue to invoice all Retailers as normal for all titles/issues due onsale during the current Alert Level restrictions, this will ensure continuity of stock for your customers when you re-open on August 27th, 2020

However, we will apply the following delivery rules;

- **Retailers outside of Auckland** - **Delivery will be as normal**
- **Essential Service Retailers within Auckland** - **Delivery will be as normal**
- **Non-Essential Service Retailers within Auckland** - **Delivery will be held**

If your delivery is being held, our Call Centre team will be contacting as many of you as possible to confirm if you are open in Level 3. If you do not hear from us and are open – please advise via call or email to the Call Centre team. Then if you are open, we can add you to our Essential Service listing and arrange for all held deliveries to be dispatched to you on our next delivery day.

Please ensure you continue to process your returns, remembering that you have 21-days prior to cut-off and at this time we will not be extending this timeline. We will however continue to access and keep you posted if this Level is extended.

Stay well & keep safe,

Regards,

The team at Ovato Retail Distribution